



THE CHALICE WELL TRUST

PRIVATE ACCESS

Terms and Conditions of Chalice Well Private Access

The Chalice Well is a place for tranquility, peace and meditation. Visitors come to the Chalice Well from around the Globe to take the waters and enjoy the harmony of this private place and its sense of sacredness. Private Access to the gardens can be granted for quiet ceremonies such as hand fastings, naming ceremonies, group healings, group meditations etc. It is not for public performance events. If you wish to discuss a performance event, please contact the office. Whilst the Trust considers all applications for Private Access, it is limited to 3 bookings per week. Permission for Private Access is granted on the following conditions:

By submitting an application to the Chalice Well Trust you are confirming your agreement to these Terms and Conditions.

General Conditions of a Chalice Well Private Access

- The applicant will be responsible for the conduct of their group, for the payment of all monies owed and for the completion of all relevant paperwork.
- All activities and arrangements must be agreed at time of booking with the Private Access Coordinator.
- There must be no interference with the normal access of the Retreat House guests (who will have limited access to the garden during Private Access hours but will be informed of your event and asked to keep a respectful distance) or any operation carried out by members of staff.
- One car parking space for the applicant can be made available on a first come, first serve basis. All other attendees must park in the public car parks in the town.
- The maximum group number is limited to 50 people (including facilitators/organisers/celebrants), unless otherwise agreed.
- The drinking of alcohol and smoking are not permitted at any time.
- The Chalice Well is an ecologically sensitive area with open waterways. For this reason we are only able to welcome highly trained assistance dogs that accompany their partner. No other type of dogs or pets can be allowed in the garden.
- Mobile phones must be turned to Airplane mode and mobile phone calls are not permitted within the gardens.
- The Chalice Well Trust maintains the right to designate the area of use for Private Access on its grounds.
- In the event of rain or inclement weather, access to the Meeting Room and other facilities will not be possible. There is a small wooden shelter within the garden, near the Lion's Head.
- The Chalice Well Trust accepts no liability for any injury to persons or damage to property arising in any way whilst at Chalice Well and entry is at the risk of the applicant, who will take responsibility for the other members of their group.

- No use can be made of the Chalice Well Trust name or identifying marks without prior consent.
- Any breach of these terms and conditions may result in your group being asked to leave the site and the applicant will be required to pay costs of any damage caused.
- Staff have the right to enter any situation deemed necessary and we reserve the right to cancel any event due to misconduct or inappropriate activity.
- Cameras for personal use only. Commercial filming, photography or videos by Private Dispensation only. Commercial filming or photography applications will be considered individually. You can apply by emailing info@chalicewell.org.uk
- Use of the 'healing pool' by arrangement only for your own safety. Footwear only to be removed, otherwise full clothing to be worn unless prior agreement has been given.
- Children must be supervised at all times.
- No memorial ashes to be scattered or left anywhere in the garden.

In the case of evening access, if a group fails to exit the gardens by the prearranged time (i.e. 8:00pm April – September, or 6:30pm January – March) the Chalice Well Trust reserves the right to charge the applicant an additional half of the total payment for the access, with a minimum charge of £90.00.

Payment

- Your Companionship must be current to proceed with the booking and on the day of your event.
- A minimum fee of £90 will be required to confirm your booking. This is the minimum fee payable for Private Access.
- Fees are payable on a per person basis. Adults are £15.00, Children (aged 5 - 17 years) are £7.50 irrespective of whether any of the individuals are companions in their own right.
- Your final balance will be calculated upon receipt of the completed booking form and the final balance will be payable one month before your event date.
- Should payment not be received by the due dates the Trust has the right to cancel your booking and any deposit paid will be forfeit.
- It will not be possible to refund monies for overpayments due to incorrect information being supplied to the Trust. **We appreciate group numbers may change; this is the responsibility of the group leader. The last date for number change is 1 month (final payment) before the booking date, this is also the last date for any refunds to be made by us.**

Cancellation

- The Chalice Well Trust reserves the right to cancel any arranged visit at short notice and will not be held liable for any costs incurred. You may wish to take out appropriate insurance.
- Any cancellation by you, the applicant, will cost the deposit, and one-half of the further amount received.
- Any cancellation by us, the venue, will result in all monies being returned, unless the cancellation is due to a breach of the Terms and Conditions as outlined above.
- If a group is asked to leave the grounds due to misconduct no monies may be refunded.

Private Access Permitted Activities
--

- quiet meditation, contemplation and prayer
- acts of healing, foot washing, blessing with the waters
- meaningful and sacred ceremony to mark meaningful 'life passages' in accordance with all faiths, paths, traditions and philosophies of goodwill; i.e. baby-naming, handfasting, ceremonies of commitment, memorial services, coming of age, renewal of vows
- meditations of goodwill, peace and planetary healing
- mindful practices – i.e. walking, yoga, tai chi, art, writing,
- gentle acoustic music, singing and chanting of sacred songs/prayers/chants/blessings
- No open flames

Private Access Non - Permitted Activities
--

- any activity which is deemed harmful to man, nature or the earth
- Practices associated with the imposition of will over another being, human or other.
- activities which are disproportionately noisy and not in keeping with the quietude of the Well and gardens; i.e. heavy drumming
- ritual or ceremony involving nudity without prior special permission
- any cremated ashes to be scattered in the garden

Signature needed:

I agree to adhere to these Terms and Conditions

Name:

Date:

**Please return a signed copy to us and keep one for your records
(You can 'sign' the form by typing your name if replying online or by email)**

Thank You

Changes to Terms and Conditions
--

The Chalice Well Trust reserves the right to change the Terms and Conditions to maintain compliance with applicable laws and regulations. We further reserve the right to change the Terms and Conditions in accordance with a changing business model. If the changes to the Terms and Conditions negatively impact the Private Access booking, we will refund all monies paid and cancel the booking.